

Before you start

Parts List		
Model Name	Part Name	Part Number
Both	Disassembling Tool	JSD0302BA
WH-1000XM4	Left Black Earpad	JSD010711
WH-1000XM4	Left Silver Earpad	JSD010710
WH-1000XM4	Left White Earpad	JSD010710
WH-1000XM4	Left Blue Earpad	JSD010710
WH-1000XM4	Right Black Earpad	JSD010711
WH-1000XM4	Right Silver Earpad	JSD010710
WH-1000XM4	Right White Earpad	JSD010710
WH-1000XM4	Right Blue Earpad	JSD010710
WH-XB910N	Black Earpad Assembly	JSD022341
WH-XB910N	Blue Earpad Assembly	JSD022333
WH-XB910N	Gray Earpad Assembly	JSD022335

IMPORTANT: Before replacing the earpads, make sure that the headphones are turned off.

Remove the earpads

Hint: You can also watch [how to remove the earpads](#).

Locate the claws by tracing the inside of the earpad cushion. There are 6 claws in total, 2 on the inside of the headphones, 2 on the top and bottom, and 2 on the outside; when viewed from the earpad cushion. These claws are used to secure the earpad and the headphones.



2. Make sure to use the spatula side of the disassembling tool that does not have a bent tip. Be careful not to use the opposite side which would damage the headphones.



3. Cautiously check the position of the claw from the inside of the earpad cushion, use the disassembling tool to push the earpad from outside to inside to remove the claw from the headphones. Make sure that remove the claws in the following order:

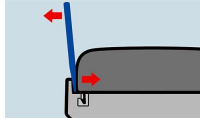
1. Viewed from the earpad cushion, 2 claws inside the headphones.
2. 1 claw each on the top and bottom
3. 2 claws on the outside



Note: When using the disassembling tool to push the earpad cushion, be careful not to apply too much force so as not to damage the headphones.



Hint: Press the disassembling tool between the earpad and the headphones, then lift the frame of the earpad to remove the claws.



Install the replacement earpads

1. Check the condition of the cushioning material that protects the housing after removing the earpads. If the cushioning material comes off or it is not attached correctly, the noise canceling effect will not work well and may cause the headphones to vibrate. When removing the earpads, the cushioning material may happen to come off. If this happens, return it to the correct position by carefully checking the left and right sides of the material. Be careful not to touch any parts inside the headphones as this may cause a malfunction.

Note: Depending on the headphones, there may be no cushioning materials attached.



2. Check the position of the claws on the new replacement earpad and temporarily place the earpad on the headphones.



Note: Be careful not to put the earpads in the wrong direction. If the earpads are oriented in the wrong direction, the position of the claws will be misaligned with the headphones, making it impossible to install.

Hint for WH-1000XM4: For the left unit, attach the earpad to align the proximity sensor on the headphones. For the right unit, attach it by aligning the unevenness on the top of the outer claw.



Hint: Depending on the headphones, in addition to the claws that secure the earpads, uneven indentations on the headphones may help you check the position.

3. Trace the inside of the earpad cushion with your finger and check the position of the claws, press and insert the claws one by one into the earpad to attach the earpad to the headphones. Finally, gently pull the earpads to make sure that they are secure on the headphones.

