

WF-1000XM4

YY2948

SERVICE MANUAL

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CAUTION

Danger of explosion if battery is incorrectly replaced.
Replace only with the same or equivalent type.

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US Model

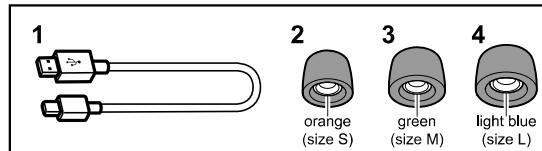
- This unit has two types of names for model name (WF-1000XM4), and model (YY2948). In addition, there are no unique model names for the left and right headset, charging case.
- WF-1000XM4/YY2948 is composed of Headset (Left and Right) and Charging case.

- Color variations**
(B) Black, (S) Platinum Silver

- The service policy of this model is Product Exchange.
The following parts are available for service parts of this model.

PARTS LIST

Ref. No.	Part No.	Description	Remark	Ref. No.	Part No.	Description	Remark
	502798112	OPERATING INSTRUCTIONS		3	502591902	EAR PIECE (M), NOISE ISOLATION	
	502798211	REFERENCE GUIDE (ENGLISH, FRENCH, SPANISH)				(Earbud tip: size M) (1 piece) (Outside: BLACK/Inside: GREEN) (for Black)	
1	101614711	USB TYPE-C TO ACABLE (USB Type-C® cable (USB-A to USB-C®) (approx. 20 cm))		3	502591912	EAR PIECE (M), NOISE ISOLATION	
2	502591802	EAR PIECE (S), NOISE ISOLATION (Earbud tip: size S) (1 piece) (Outside: BLACK/Inside: ORANGE) (for Black)				(Earbud tip: size M) (1 piece) (Outside: GRAY/Inside: GREEN) (for Platinum Silver)	
2	502591812	EAR PIECE (S), NOISE ISOLATION (Earbud tip: size S) (1 piece) (Outside: GRAY/Inside: ORANGE) (for Platinum Silver)		4	502592102	EAR PIECE (L), NOISE ISOLATION (Earbud tip: size L) (1 piece) (Outside: BLACK/Inside: LIGHT BLUE) (for Black)	
				4	502592112	EAR PIECE (L), NOISE ISOLATION (Earbud tip: size L) (1 piece) (Outside: GRAY/Inside: LIGHT BLUE) (for Platinum Silver)	



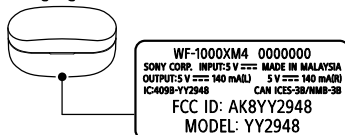
MODEL IDENTIFICATION

When identifying the destination, refer to the model number notation on the bottom of the charging case.

Note 1: The contents of model number notation might be changed in the midway of production.

Note 2: Can not identifying the destination by referring to the left side and right side headset.

Charging case



Note 3: This model number notation indicates that it is WF-1000XM4/YY2948 for US. If the model number notation is other than this, it is WF-1000XM4/YY2948 with a destination other than US.

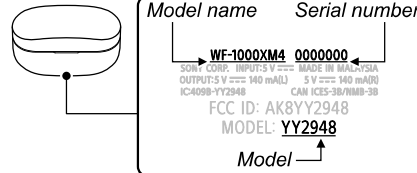
CHECKING THE MODEL NAME AND SERIAL NUMBER

When checking the model name or serial number, refer to the model number notation on the bottom of the charging case.

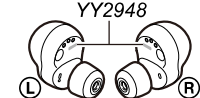
Note 1: Serial numbers are not written on the left and right headset.

Note 2: The model name (WF-1000XM4) and model (YY2948) are shown on the charging case. Only the model (YY2948) is shown in the left and right headsets.

Charging case



Headset



WIRELESS NOISE CANCELING STEREO HEADSET